



INDUSTRY CUSTOMER SERVICE AWARD

Top honour for Breffni Couriers

A LOUTH based transport company, Breffni Couriers, has won a prestigious industry award at the second annual The **Pallet Network** (TPN) Awards. The awards are designed to reward excellence and to raise the standards and public perception of the freight and logistics industry in Ireland.

Breffni Couriers, based in Collon, was awarded the TPN Customer Service Award 2009, for the effort and impact of excellent customer service on their customers. Numerous national TPN network members from around the country voted in the awards, judging Breffni Couriers on their performance throughout 2009 and their contribution to the multi-million euro national network.

Operating from a purpose built 30,000 square foot warehouse, Breffni Couriers has been in operation for 22 years and currently employs over 24 staff, using a fleet of 19 trucks. The company serves businesses in Louth, Meath, Cavan and Monaghan.

Breffni Couriers principal Brian O'Reilly said, 'As an employer, it is necessary to be a role model for excellent service within any company and to the business community that we work with. It's a great honour to be recognised with this award.'

Seamus McGowan, Managing Director, TPN, said, 'TPN's business model is relatively recession proof and Breffni Couriers has made significant contribution to our overall success. We offer local hauliers like Breffni Couriers a service that surpasses multinational transport operators and enables Irish owned transport companies to provide Irish businesses with access to a high quality, reliable, fast and flexible delivery service throughout Ireland and to the UK and Europe.'



Adrian Doyle and Shane Downey of Breffni Couriers in Collon with the The **Pallet Network** customer service award recently won by the company. Also pictured are **Seamus McGowan** and **Owen Cooke** of TPN and **Brian O'Reilly** of Breffni Couriers.